| Electricity Facts Label (EFL)  |  |   |   |          |   |  |
|--|--|---|---|----------|---|--|
|  | U.S. Retailers L   |   |   |          |   |  |
| Bill Credit Bundle 12<br>CenterPoint Energy service area<br>Date: 11/26/2024 |  |   |   |          |   |  |
|  |  |   |   |          |   |  |
| Electricity<br>price   | Average monthly use:   | 500 kWh   | 1000 kWh  | 2000 kWh | _ |  |
|  | Average price per kWh:   | 21.8 ¢  | 11.4 ¢  | 16.1 ¢   |   |  |
|  | The price you pay each month consists of the Base Charge, Energy Charge, Usage Credit and TDSP Pass-<br>Through Charges in effect for your monthly billing cycle. A Usage Credit of \$100.00 will be included for<br>each billing cycle when your usage on this plan is above or equal to 1,000 kWh. There is no Usage Credit<br>for a billing cycle when usage on this plan is below 1,000 kWh. |   |   |          |   |  |
|  | Base Charge: \$0.00 per billing cycle  |   |   |          |   |  |
|  | Usage Credit: \$100.00 per billing cycle when usage is >=1,000 kWh   |   |   |          |   |  |
|  | Energy Charge: 15.5795¢ per kWh  |   |   |          |   |  |
|  | TDU Delivery Charges include all recurring charges passed through without mark-up.<br>This price disclosure is an example based on average prices - your average price for service will vary<br>according to your usage. The Price you pay each month will consist of the Base Charge, Energy Charge,<br>and TDU Delivery Charges.   |   |   |          |   |  |
| Other Key  |  |   |   |          |   |  |
| Terms and  |  |   |   |          |   |  |
| questions  | See Terms of Service statement for full listing of fees, deposit policy, and other terms.  |   |   |          |   |  |
| Disclosure<br>Chart  | Type of Product  | Fixed Rate  | 2   |          |   |  |
|  | Contract Term  | 12 months   | 12 months   |          |   |  |
|  | Do I have a termination fee or any fees associated with terminating service?   | and provid<br>may be red                              | Yes. \$150. This fee does not apply if the customer moves,<br>and provides a forwarding address and other evidence that<br>may be requested to verify that the customer moved.  |          |   |  |
|  | Can my price change during the contrac period?   | t<br>Yes  | Yes   |          |   |  |
|  | If my price can change, how will it char<br>and by how much?   | TDSP cha<br>Texas or T<br>to loads, o<br>laws or reg  | Your price may change only to reflect actual changes in<br>TDSP charges, changes to the Electric Reliability Council o<br>Texas or Texas Regional Entity administrative fees charged<br>to loads, or changes resulting from federal, state or local<br>laws or regulatory actions that impose new or modified fees<br>or costs on us that are beyond our control. |          |   |  |
|  | What other fees may I be charged?  | not include<br>following                              | For other non-recurring fees which may be charged that are<br>not included in the average price above, please see the<br>following sections of your Terms of Service: Pricing and<br>Billing, Payment and Payment Arrangements.   |          |   |  |
|  | Is this a pre-pay or pay in advance prod   |   |   |          |   |  |
|  | Does REP purchase excess distributed renewable generation?   | Yes; custo<br>product th<br>credits for<br>generation | Yes; customers enrolled on a renewable energy sell back<br>product that meet the eligibility requirements will receive<br>credits for excess distributed renewable<br>generation.Renewable energy sell back product availability<br>is subject to change at Discount Power's discretion.  |          |   |  |
|  | Renewable Content  |   | This product is 24% renewable.  |          |   |  |
|  | What is the Statewide average for renew content?   | able  |   |          |   |  |

U.S. Retailers LLC dba Discount Power, PO Box 2229 Houston, TX 77252-2229 Website: www.discountpowertx.com, Email: service@discountpowertx.com Phone: 1-877-455-4674, Monday-Sunday from 7 a.m. to 10 p.m. CST PUCT Certificate Number #10177